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Network Systems Management

1. Government/Commercial Project: 194th
2. Year of project: 1 Oct 2001 – 30 Sep 2004

Project Description: Serving as the prime contractor on this firm fixed price contract, CUI provides computer facilities management services to the 194th Maintenance Battalion.

Specifically, CUI:

- Provides help desk services; hardware and software support, to over 250 users in locations both in garrison and field locations
- Operates 3 NT servers, 15 data circuits connecting 25 buildings on 2 bases
- Provides end-user software and software maintenance on, NT servers and workstations, and Windows 2000 workstations, and legacy systems running Windows 95. Support includes Microsoft Office, Internet Explorer, and antivirus software
- Provides end-user support and training on system hardware and software to computer maintenance technicians
- Provides information assurance, enterprise network monitoring, management and remote administration of core network services
- Provides LAN/WAN/MAN management and infrastructure support including installation of new circuits, planning, design, and installation of new network backbones
- Maintains configuration control and management of multiple networks
- Maintains inventory control of all software, hardware, circuits, and IP addresses
- Provides detailed system analysis supporting network system loads and configurations
- Continuously monitors networks for unauthorized intrusion